

Date	DATE
5th March 2022	05/03/22
18th March 2022	18/03/22
26th March 2022	26/03/22
30th March 2022	30/03/22
30th March 2022	30/03/22
6th April 2022	06/04/22
8th April 2022	08/04/22
13th April 2022	13/04/22
20th April 2022	20/04/22
27th April 2022	27/04/22
29th April 2022	29/04/22
30th April 2022	30/04/22
7th May 2022	07/05/22
11th May 2022	11/05/22
17th May 2022	17/05/22
18th May 2022	18/05/22

18th May 2022	18/05/22
25th May 2022	25/05/22
31st May 2022	31/05/22
4th June 2022	04/06/22
4th May 2022	04/06/22
7th June 2022	07/06/22
8th June 2022	08/06/22
11th June 2022	11/06/22
15th June 2022	15/06/22
22nd June 2022	22/06/22
2nd July 2022	02/07/22
6th July 2022	06/07/22
13th July 2022	13/07/22
15th July 2022	15/07/22
16th July 2022	16/07/22
19th July 2022	19/07/22
20th July 2022	20/07/22

27 th July 2022	27/07/22
30th July 2022	30/07/22
3rd August 2022	03/08/22
10th August 2022	10/08/22
13th August 2022	13/08/22
17th August 2022	17/08/22
24th Aug 2022	24/08/22
27th Aug 2022	27/08/22
28th August 2022	28/08/22
31st August 2022	31/08/22
3rd September 2022	03/09/22
7th Septmeber	07/09/22
1st October 2022	01/10/22
5th October 2022	05/10/22
12th October 2022	12/10/22
20th October 2022	20/10/22
26th October 2022	26/10/22
27th October 2022	27/10/22
2nd November 2022	02/11/22

**Issue/action**

Loud Music and anti social behaviour

Loud music

Unbearably loud music

Loud Music

Loud Music

Loud Music

Noise from drinkers

Loud Music

Loud Music and anti social behaviour

Loud Music and anti social behaviour

Loud music

Loud noise from the terraces

Loud Music and anti social behaviour

Loud base and vibrations

MEETING with The Kilburn Arms

Loud Music and anti social behaviour

---

Texted our feedback which has not been met with a reply

---

One of the loudest evenings

---

Diane Lewis Email

---

Loud Music

---

Loud music

---

Diane Lewis Email

---

Loud music

---

Loud Music and anti social behaviour

---

Loud shouting

---

Loud Music and anti social behaviour

---

Licensing team involved

---

Loud music with open doors to the pub.

---

---

Music started at 7.30pm and went on until after 11pm.

Last recording was at 11.05pm

---

Live music

---

Live Music and Spill out from punters from the pub on to the decking

---

Live music

---

Music through a stereo and shouting

---

Loud music

---

Loud music and shouting

---

Live music with doors open and drunks smoking weed

---

MET WITH COSTAS

---

Live music

---

Loud Live music

---

Live music

---

Live music and weed smells

---

Loud music

---

Loud Live music - On site visit

---

Live music and people singing

---

Live music

---

Stereo music and loud terrace

---

Loud music

---

---

## Comments

Loud music caused server distress this evening and a lot of drunk revellers who did not disperse

Called the pub to ask kindly to turn it down and close doors - but no action was taken by the pub

Loud music and the morning after I had to clean our front door as someone urinated on it

22:49 Music is very loud and feels like it has been turned up

Music is loud and recordings submitted - Music did not stop until after 11pm

Loud music on this occasion woke up my 2 year old. Music didn't stop until after 11pm

Drunk people causing too much noise

Loud music which are shuddering our bedroom wall

Loud music and a crowd of drunks outside of our door who refuse to move on. Music did not stop until after 11pm

Post letter from xxx and it was just as loud if not louder than before

Could not get to sleep as there is a medley of Kareoke and didn't end until after 11pm

Restropective planning for the terrace and it was open until midnight

The drinkers are loud and people didn't disperse until well after 11pm

Music was particularly loud and dispersals from the pub was not smooth. Music went on past 11.30pm. I had to be up at 5am and it was a hard day the next day!

Discussed shutting the terrance at 10.30pm, music off by 11 and customers to leave promptly and quietly. We had said we would be willing to see how it goes with 3x nights a week however we would re-assess the siutation if the noise and nuisance was too much. Our negoitions resulted in them complying with

- All doors to the pub should be closed once the music starts at 8pm

- The back terrace must be closed at 10pm

- The duration should be between 8pm and 11pm with the last song played at 10.55pm

- That they seek ways to sound proof the venue

Music played past 11pm and drunk revellers didn't disperse

Dear xxx

I wanted to come back to you after we met yesterday with regards to the music and how loud it has been. Thank you for your time and suggestions.

I think the doors will have helped but unfortunately the music last night did impact our sleep however we understand that this is your business and we want to be understanding neighbours as I hope you do also. What I would like to propose is for the music to shut off at 11pm and the terraces to be closed at 10.30pm. Also whilst the music is played could you ensure that all the doors leading to the fish and chip shop and terrace are shut? Is there any possibility the band can be moved to the opposite end of the pub i.e furthest away from our house ?

As for the Wednesday night music, this we find impacts us the most as it is mid week and we have to be ready for work in the morning. Would it be possible to shut this music off at 10pm? I understand the music is a big draw for your customers and business...3 nights a week for us to have poor sleep is quite tough especially as our bedroom backs onto your terrace.

Very willing to have another chat to talk through ideas.

Thanks again

Music was loud, doors wide open and it the noise didn't stop until after 11pm

xxx will try to speak with xxx over the phone as he has not responded to her letter dated 20th May

Started earlier at c.7pm and went on until after 11pm

Made a visit to inspect for myself, hardly anyone in the pub at the time of visiting despite the ban in full flow.

xxx Spoke with xxx (Kilburn Arms)

Music went on well past 11pm

Music was played past 11pm and failure to disperse revellers

doors wide open and terrace was loud

Started early around 7.15pm and made it difficult to our children to sleep. Ghe doors to the pub were all open. Failed to disperse drinkers. Lots of noise from people exiting the pub and hanging around.

Loud and doors open

Loud music and doors wide open. Had asked to shut them and they were reluctant to do so. Then they were opened up again.noise continued well past 11pm

I was approached by rude staff who didn't want to shut the doors. They did but for not very long. Pub was still open and creating noise past 11.35pm. It was a loud and raucous night!

Loud shouting since c.7pm and pub didn't seem to get a handle on the noise until they shut after 11pm. Last noise report was at 11.16pm.

Police ref CAD261016072022 - had to call the police 101 as it was loud and caused us server anxiety over noise

xxx spoke withn xxx - letter to be sent to Kilburn arms

Dispersal of punters was ok however music went on past 11pm with the last song played at 11.02pm-11.06

went on past 11pm music and the terrace was loud.

Full on Drms medley which didn't stop until after 11pm

Music shut off after 11pm and disoiersal of punters didn't end until midnight

Doors to the pub are wide open and I had to go round to ask them to close them. They were opened again when I had left. Music wasn't fully shut off until 1120pm

Loud

The beer garden/terrace was supposed to have closed at 1030pm but noise can still be heard and its getting rather rowdy.

Doors are wide open and we are struggling to sleep after a very hard day at work. No peace and quiet. Music went on past 11pm and punters have been knocking on our door drunk!

Doors wide open and once the music eventually shut off after 11pm, there was a stereo system playing on the terrace which prolonged their party and our living hell to continue!

reinforced our agreed terms as stated on the 17th May. all doors to the pub should be closed once the music starts at 8pm

the back terrace must be closed at 10pm

the duration should be between 8pm and 11pm with the last song played at 10.55pm

that they seek ways to sound proof the venue

last recording submits past 11pm and then a medly of sporadic drums at 1130pm

Drum and loud noise coming from the decking at the back. Bottle smashed and a strong smell of weed we can smell coming into our bedroom

went on past 11pm and the doors are wide open. The music went on until 1115pm

this music tonight woke up our children and it went on until 1143pm!!!!the loudest and longest thus far!

Not many in the pub this evening but they have a live band and its loud with doors open! At 2210 it woke up my eldest daughter and she said she felt scared as there was loud shouting and aggressive behaviour which could be heard.

I visited the pub to speak with the on duty manager at 2134, after returning the music was even louder and we could see the doors were then opened up. There was then a lot of arguing on the front decking at 2347

1230am people singing and shouting on a Wednesday night! Police called as the mood was turning aggressive and a strong smell of weed coming into our bedroom.

1115 pm when the music was shut off then music was pumped out via a stereo on to the front terrace. The abuse we have been enduring is getting worse and songs were belted out at 1230am on a Wednesday night. The police were called and a report submitted to the Met police over the antisocial behaviour and smell of weed again!

1222am people shouting and stereo on the terrace - continuous noise at an unacceptable hour of the night!

Loud music with doors open.